Approved 11/9/16, Effective 2/1/17, replaces all prior versions

15B – REGIONAL EMS SYSTEM (REMSS) ACTIVATION PROCEDURE

EMERGENCY MEDICAL DISPATCHER
EMERGENCY MEDICAL RESPONDER
EMT
EMT-INTERMEDIATE 85
ADVANCED EMT
PARAMEDIC

All requests for REMSS deployment will need to be validated through information provided on the request form contained within this protocol. The REMSS deployment request form can also be found within the Oklahoma REMSS Ambulance Strike Team (AST) Guidelines.

Medical Branch Request for REMSS Assistance is accomplished in the following sequence:

1. Before any REMSS assets can be requested, a functioning Incident Command Structure (ICS) with an identified Medical Branch will need to exist.

2. Depending upon local county emergency operational procedures, the Medical Branch can request REMSS assets through one of the following means:

   a. through the ICS to the county Emergency Operations Center (EOC) and Annex H – Health and Medical Representative (if EOC in operation)
   b. through direct contact with Regional Medical Emergency Response Center (MERC) in Regions 1,3,5,6,7,8 or the Regional Multiple Agency Coordination Center (MACC) in Regions 2, 4
   c. calling the Incident Resource Hotline at 1-800-800-2481 ("top down" method)

3. Any request for a REMSS team will need to be accompanied by:
   a. Specific number/types of ambulances and trailers needed (Who/What needs to go?)
   b. Reason for request (Why are they needed?)
   c. Expected mission for REMSS team (What will they do?)
   d. Staging location for REMSS team upon incident arrival (Where will they go?)
   e. Known scene or access to scene hazards (What hazards do they need to expect?)
   f. Contact name and phone number(s) for updates/requests for additional information (Who should be contacted during the REMSS response and upon arrival?)

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Protocol 15B: Regional EMS System (REMSS) Activation Procedure:

Once a valid request, containing the above information, is received for REMSS deployment, the following sequence of actions occurs to effect the deployment:

1. Oklahoma State Office of Emergency Management (OEM) receives a call from the Incident Resource Hotline (1-800-800-2481) for REMSS assistance. An OEM representative will give the request to the Emergency Support Function 8 - Public Health and Medical Services (ESF-8) desk at the State Operations Center (Oklahoma State Department of Health) and notify the Regional Response Coordinator from the Oklahoma Office of Homeland Security.

2. ESF-8 personnel will contact MERC in regions 1,3,5,6,7,8, or the MACC in regions 2, 4 for validation.

3. MERC/MACC professionals will contact the Medical Branch at the scene to validate the request for assets. That contact will also include the affected county's Annex H Representative if the county EOC has been activated.

4. Once the request is validated, MERC/MACC will contact REMSS regional representative in affected region to determine ability of REMSS team to respond based upon the parameters of a validated request.

5. If a REMSS team can be formed from within the affected region, it will respond to the validated request.

6. MERC/MACC will notify state ESF-8 personnel and state Regional Response Coordinator of intra-regional response. ESF-8 will notify Oklahoma State Department of Health EMS Division and the County Health Administrator for the affected area.

7. If the REMSS team from the affected region is already engaged or otherwise unavailable, ESF-8 personnel will be notified and will contact the MERC/MACC in the adjoining region.

8. The next involved MERC/MACC will repeat the contacting process and determination of an available team.

9. Once a REMSS team able to respond from another region has been identified, ESF-8 personnel will be notified, and in conjunction with the state Regional Response Coordinator, will dispatch that REMSS team as an inter-regional response asset. ESF-8 personnel will make notifications to Oklahoma State Department of Health EMS Division.